

Tuesday July 12, 2016

Insurance Council to host forums for storm and flood-affected Tasmanian policyholders

The Insurance Council of Australia (ICA) will hold two insurance forums for Tasmanian claimants affected by flood and storm damage caused by last month's east coast low.

The forums will be attended by the ICA, key insurance companies, Legal Aid and the Financial Ombudsman Service.

ICA CEO Rob Whelan said the forums would cover key aspects of the recovery process, including claims management, rebuilding and dispute resolution.

"Policyholders will be able to sit down with a representative from their insurer or a relevant expert to discuss any concerns or issues they may have about their claim," Mr Whelan said.

"The forums are open only to householders and businesses who have lodged claims, which preserves their privacy and allows insurers to focus their resources on those who need the most assistance."

The policyholder-only forums will take place on the following dates:

- **Latrobe: Wednesday July 20, 6.30-8pm**
- **Burnie: Thursday July 21, 6.30-8pm**

The ICA often holds policyholder forums in the aftermath of insurance catastrophes to assist households and businesses with the claims process. This year the ICA has already held forums in Waroona (Western Australia), and Kurnell and Picton (New South Wales).

Registration is essential. To register and for venue details, please phone **1800 734 621**. Registrations close at noon on the day of each forum.

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