

WEDNESDAY, 9 MARCH 2011. CONVENTION CENTRE, SYDNEY

PLENARY SESSIONS

8.30am	Registration
9.00am	Welcome: Mr Rob Scott, Insurance Council President
9.10am	Keynote Address 1: Peter Mann Partner Insurance and Risk Group, Clayton Utz
9.50am	Plenary Session 1: Consumer Issues (FOS; unfair contract terms, Section 15; Disclosure; Financial literacy) Chair: Rob Scott, Managing Director Wesfarmers Insurance Panellists Rob Whelan, CEO, Insurance Council; Catriona Lowe, Co-CEO, Consumer Action Law Centre; Colin Neave AM, Financial Services Ombudsman; Delia Rickard, Senior Executive Leader Consumers, Advisers and Retail Investors, ASIC
10.30am	Morning Tea
11.00am	Plenary Session 2: Views from the Australian Prudential Regulation Authority Ian Laughlin, Member, APRA
11.50am	Plenary Session 3: Views from the Australian Securities and Investment Commission Dr Peter Boxall AO, Commissioner, ASIC
12.40pm	Luncheon
2.00pm	Keynote Address 2: Senator Mathias Cormann Shadow Assistant Treasurer and Shadow Minister for Financial Services and Superannuation

BREAKOUT SESSIONS 1 & 2

2.30PM TO 3.30PM

2.30PM BREAKOUT SESSIONS 1 & 2 (RUNNING CONCURRENTLY) OPTIONAL

Session 1: APRA's Life and General Insurance Capital Review

Chair: Warrick Gard, Partner Financial Services, Ernst & Young **Panellists:** Helen Rowell, General Manager Policy Development, APRA; George Thwaites, Chief Risk Officer, QBE Group; Estelle Pearson, Principal and Managing Director, Finity Consulting

Session 2: Future of Financial Advice

Chair: Vince McLenaghan, CEO, QBE Australia Asia Pacific (Deputy President, Insurance Council) **Panellists:** Geoff Miller, General Manager, Corporations and Financial Services Division, Treasury; Mathew Kaley, Legal Counsel, Allianz; Mark Radford, Radford Lawyers

BREAKOUT SESSIONS 3 & 4

3.30PM TO 4.30PM

3.30PM BREAKOUT SESSIONS 3 & 4 (RUNNING CONCURRENTLY) OPTIONAL

Session 3: Insurance Contracts Act – the proposed changes

Chair: Peter Mann, Partner Insurance and Risk Group, Clayton Utz **Panellists:** John Morgan, Partner Insurance Practice Group, Allens Arthur Robinson; Katherine Lane, Principal Solicitor, Insurance Legal Service, Consumer Credit Legal Centre (NSW); Fiona Thompson, Deputy General Counsel, Insurance, Suncorp

Session 4: Accounting standard for insurance contracts

Chair: Angus Thomson, Deputy CEO, Australia Accounting Standards Board **Panellists:** Andrew Kitchen, Senior Manager Governance & Policy, IAG; Anne O'Driscoll, Chief Financial Officer, Genworth; Kim Smith, Partner, PricewaterhouseCoopers Australia

4.30pm

Drinks